ScanManager customers

A quick guide to **updating your scanning device** for the enhanced McKesson SupplyManager[™]

ACTION REQUIRED

to continue using ScanManager

Browser update

ScanManager customers who are currently using Internet Explorer will be required to complete the following steps by **June 19, 2023** to continue ordering products.

How to switch your device's browser to Google Chrome



- 1 Plug the handheld cradle into your PC.
- Make sure the AC adaptor is connected to power. If so, the red power LED will be lit on the cradle.
- **Connect the Opticon cradle to the PC** with either the USB cable or serial cable. Make sure the handheld is set in the cradle upside down such that 'Opticon' reads correctly at the base.
- 4 The setup is a two-step installation process. You may need administrator rights on your computer to complete these steps.
 - First, navigate to the Chrome Web Store to download and install Google Chrome. Follow the prompts to add the **Data Transfer Extension** onto your browser.
 - Second, please download the Opticon Driver. Double-click McKesson_Installer.exe, accept the default selections and install the driver.
- 5 You must restart your PC once the driver is installed.



Need help? We're here to answer your questions.

For support questions, call **800.422.0280**. You can also email us at **SupplyManager@mckesson.com**. For even more resources on the upcoming enhanced SupplyManager experience, including what's changing, new features and more, please visit **mms.mckesson.com/resources/new-supplymanager-resources**.