

Customer FAQs for the Refreshed mms.mckesson.com & McKesson SupplyManagerSM

What's happening?

We are refreshing our mms.mckesson.com website and making slight design changes to SupplyManager, creating a better web experience for you.

When will the refreshed website launch?

The site will go live this summer.

Is the web address for the site changing?

No. The web address for the site will remain mms.mckesson.com. You will also continue to use this address to log in to your SupplyManager account.

What's new to mms.mckesson.com and how does it benefit me?

- New look and feel
- New site navigation for more intuitive browsing
 - The site will be organized by categories so you can easily find what you need
 - Shop Products section allows you to browse our products and categories, without needing to log in to SupplyManager
 - Improved Product Detail pages with new and improved specs, features and product comparisons on mms.mckesson.com
 - Robust search so you can find products, solutions, marketing content and more, all in one search result
 - Predictive search helps fill in the blanks as you make a search query and provides search suggestions
- Enhanced Online Education hub
 - All educational content will be featured in one central location, including McKesson Academy, McKesson Academy Plus, Relias, MedTrainer and our own educational webinar series, Webinar Wednesdays and Clinical Connection
- New video galleries
 - All videos will be featured in a gallery, with the ability to filter by relevant topics

Is the SupplyManager login changing? No. You will continue to use the same username and password to login. However, the login will be in a new location.

Will this interfere with my access to SupplyManager?

No. You will continue to have the same access to SupplyManager.

Is anything changing on the site once I'm logged in to SupplyManager?

Yes, but changes will be minimal. You can expect to see slight changes on the Top Navigation that include: the location of the search bar, the location of the cart and the location of the switch accounts button. Also, you can easily return to the site's educational content via a convenient navigation button called "Resource Center". Other than these minor changes, your Supply Manager experience will remain the same.

Can I order products on the refreshed site?

Yes. Due to the integration of SupplyManager, you will be able to browse products and log in to make purchases.

Will there be pricing on the refreshed site?

No. You will need to log in to SupplyManager to see product pricing.

Can I view the refreshed site on my tablet or mobile phone?

Yes. The site features responsive design, allowing for easy viewing of the site on all devices, including desktop, laptop, tablet or mobile phone.

Questions?

If you have additional questions, please reach out to your McKesson Account Manager or contact us at 1-866-625-2679.