

## ScanManager customers

A quick guide to **updating your scanning device** for the enhanced McKesson SupplyManager<sup>SM</sup>

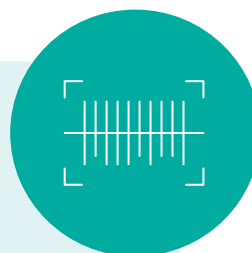
# ACTION REQUIRED

## to continue using ScanManager

### Browser update

ScanManager customers who are currently using Internet Explorer will be required to complete the following steps by **May 15, 2023** to continue ordering products.

#### How to switch your device's browser to Google Chrome



- 1 Plug the handheld cradle into your PC.**
- 2 Make sure the AC adaptor is connected to power.** If so, the red power LED will be lit on the cradle.
- 3 Connect the Opticon cradle to the PC** with either the USB cable or serial cable. Make sure the handheld is set in the cradle upside down such that 'Opticon' reads correctly at the base.
- 4 The setup is a two-step installation process.** *You may need administrator rights on your computer to complete these steps.*
  - **First, navigate to the Chrome Web Store** to download and install **Google Chrome**. Follow the prompts to add the **Data Transfer Extension** onto your browser.
  - **Second, please download the Opticon Driver.** Double-click **McKesson\_Installer.exe**, accept the default selections and install the driver.
- 5 You must restart your PC** once the driver is installed.



#### Need help? We're here to answer your questions.

For support questions, call **800.422.0280**. You can also email us at [SupplyManager@mckesson.com](mailto:SupplyManager@mckesson.com). For even more resources on the upcoming enhanced SupplyManager experience, including what's changing, new features and more, please visit [mms.mckesson.com/resources/new-supplymanager-resources](https://mms.mckesson.com/resources/new-supplymanager-resources).